

Deprecation of Prior General Terms and Conditions

FL3XX's Master Software and Services Agreement ("MSSA") and its incorporated documents (the "Contract Framework") fully govern the contractual relationship between FL3XX GmbH and its Customers.

As of 1st December 2025, the previously published General Terms and Conditions (GTC) are no longer in force and have been superseded in their entirety by the MSSA and its referenced documents, including the applicable Data Processing Agreement (DPA) and Support Terms (SLA).

All existing and future Customer relationships shall be governed exclusively by the MSSA, the DPA, and the Support Terms, each as available at <https://www.fl3xx.com/legal>.

Any prior reference to the GTC shall be deemed a reference to the MSSA.